E-Track Classification List

Caseworkers

Assessor
- Tier 1
- Tier 2

Conferences
Core – Caseworker
Other Topics – Child Welfare Caseworkers

Adolescent Services
- Casework with Adolescents
- Cultural Issues with Adolescents
- Education and Employment Planning with Adolescents
- Mental Health Problems in Adolescents
- Independent Living
- Pregnant and Parenting Adolescents
- Sexuality and Sexual Behavior of Adolescents
- Substance Abuse and Adolescents
- Unruly/Delinquent Adolescents

Adoption and Foster or Kinship Care
- Abuse, Neglect in Foster/Kinship Homes: Investigation, Prevention, Resolution
- Birth Family History – Helping Children Understand
- Birth Parents, Working with and Supporting
- Case Planning and Coordination for Children in Placement
- Children with Special Needs (Caring for and Placing)
- Children Who Have Been Sexually Abused (Caring for and Placing)
- Children Who Have Sexually Abused Others (Caring for and Placing)
- Cultural Competence in Placement Services
- Family Assessments of Foster/Kinship Caregivers or Adoptive Parents
- Financial, Other Resources for Foster/Kinship Caregiving, Adoptive Families
- Foster/Kinship Caregivers as Part of the Intervention Team
- Independent Living Skills for Foster/Kinship Caregivers
- Kinship Care: Special Issues
- Legal Issues and Specific Laws in Placement Services
- Life Books
- Mentoring Birth/Primary Families
- Openness in Adoption and Foster Care
- Placement Disruption (Preventing)
- Placement Preparation of Children
- Post-Adoption Services
- Recruitment of Foster/Kinship Caregivers and Adoptive Parents
- Reunification with Primary Parents
- Rules Violations: Investigation and Resolving
Search and Reunion
Supporting Foster, Kinship, and Adoptive Parents
Terminating Parental Rights
Training for Foster and Adoptive Parents
Visitation Strategies and Issues

Assessment: Safety, Risk, Family Assessment
Cultural Competence in Assessment
Engaging Children and Families in Assessment
Genograms, Ecomaps and Other Assessment Methods
Interview Strategies for Assessment
Other Assessments in CAPMIS
Safety Assessment and Planning, Risk Assessment, Family Assessment

Behavior Management and Discipline
Behavior Assessment and Management; Discipline Strategies
Cultural Issues in Behavior Management and Discipline
Helping Parents/Caregivers & Teachers Implement Behavior Mgmt Strategies

Case Planning and Decision Making
Case Review
Case Staffing and Decision Making
Concurrent and Permanency Planning
Critical Thinking
Cultural Issues in Case Planning
Developing Case Plans

Casework Strategies and Interventions
Case Management in Child Welfare
Culturally Competent Casework
Direct Casework Services for Children and Parents
Therapeutic Interventions Applied to Casework

Casework with Children
Case Planning and Service Coordination for Maltreated Children
Casework, Communication, and Intervention Strategies with Children
Cultural Issues in Casework with Children
Developmental Assessments of Children

Client and System Advocacy
Advocating for Children and Families
Teaching Assertiveness: Helping Children, Families Advocate for Services

Collaboration, Teamwork and Customer Service
Collaboration, Coordination and Teamwork in the Agency and Community
Customer Service
Developing and Strengthening Agency Teams and Community Networks
Intra- and Inter-agency Teams
Communication: Written and Verbal
- Communication with the Community
- Cultural Issues in Communication
- Communication Styles
- Presentation Skills
- Meeting Skills
- Verbal Communication Skills
- Writing Skills for Case Records and Reports

Conflict, Hostility and Resistance (Management of)
- Conflict Management
- Reducing Resistance and Hostility

Crisis Intervention Strategies

Culture and Diversity
- Communicating with Non-English Speaking and Hearing Impaired Clients
- Cross-Cultural Communication
- Culturally Competent Casework Services
- Disproportionality in Child Welfare
- Refugee and Immigrant Families
- Specific Ethnic and Cultural Groups

Developmental Disorders (DD)
- Children and Adolescents with Developmental Disorders (DD)
  - Casework, Treatment, Advocacy, Supportive Services for Children & Adolescents
  - Educational Issues for Children and Adolescents with Developmental Disorders
  - Identification and Assessment of Children and Adolescents with DD
  - Parenting Challenges with Children and Adolescents with DD
  - Specific Developmental Disorders in Children and Adolescents

- Adults with Developmental Disorders (DD)
  - Casework, Treatment, Supportive Services, and Advocacy for Adults with DD
  - Identification and Assessment of Adults with Developmental Disorders
  - Parenting Challenges for Adults who with Developmental Disorders
  - Specific Developmental Disorders in Adults (Effects on Parenting)

Differential Response
- Engaging Families
- Collaboration with Community Partners

Domestic and Family Violence
- Domestic Violence: Dynamics, Impact, Assessment, Case Planning and Services
Family Violence: Dynamics, Impact, Assessment, Case Planning and Services
Special Populations of Perpetrators of Domestic Violence

Employment and Self-Sufficiency
Coordinating Public Assistance, Employment Services with Child Welfare
Employment Preparation for Parents
Self-Sufficiency Services and Supports in the Community

Emotional Maltreatment: Services for Children and Their Families
Casework Practice in Emotional Maltreatment
Cultural Issues in Emotional Maltreatment
Emotional Maltreatment in Out-of-Home Care
Emotional Maltreatment: Special Topics
Family Dynamics in Emotional Maltreatment
Screening, Investigating, Assessing Emotional Maltreatment
Treatment Strategies for Emotionally Maltreated Children and their Families

Engagement and Relationship Strategies, Use of Authority in Child Welfare

Ethics in Child Welfare Practice

Family-Centered Neighborhood-Based Services
Family Group Meetings for Case Planning and Decision-Making
Intensive Home-Based Services
Principles and Strategies of Family-Centered Neighborhood-Based Services
Strengths-Based Casework and Services

Family Search and Engagement

Family Systems Theory and Family Therapy
Family Dynamics that Contribute to Child Maltreatment
Family Therapy Methods and Techniques

Foreign Language Instruction

Gangs and Cults

Group Work
Culture and Diversity in Group Work
Group Development and Intervention - Models and Methods
Leadership and Facilitation Skills in Groups
Support and Therapeutic Groups – Specific Types

Health and Medical Issues
Chronic/Terminal Illness and Physical Disabilities in Children
Common Illness in Children
Cultural Considerations in Health and Medical Issues
- Medications
- Nutrition and Wellness; Preventive Health and Dental Care
- Parents with Chronic/Terminal Illness or Disabilities
- Sexually Transmitted Infections
- Specific Health and Medical Issues

Human Trafficking

Interviewing Techniques
- Cultural Issues in Interviewing
- Family Group Interviewing
- Forensic Interviewing
- Interviewing Strategies with Children and Adolescents
- Specific Interviewing Techniques

Investigations
- Child Maltreatment Investigations: Planning, Conducting, Coordinating
- Cultural Competence in Investigation
- Engaging Children and Families in Investigations
- Interstate Compact
- Forensic Interviewing
- Out-of-Home Care Investigations

Legal Issues in Child Welfare
- Collaborating with Law Enforcement, Legal and Court Personnel
- Legal Advocacy for Clients
- Legal Rights of Children, Parents, and Families
- Mediation
- Preparing Children and Family Members for Court Hearings
- Preventing Legal Liability
- Laws, Rules and Special Legal Topics in Child Welfare
- Terminating Parental Rights
- Testimony, Evidence and Documentation for Court

Mental Health Problems
- Children and Adolescents with Mental Health Problems
  - Casework, Treatment, Supportive Services, and Advocacy
  - Identification, Assessment of Mental Health Problems in Children, Adolescents
  - Parenting Children and Adolescents with Mental Health Problems
  - Specific Mental Health Problems in Children and Adolescents
- Adults with Mental Health Problems
  - Casework, Treatment, Supportive Services for Adults w/ Mental Health Problems
  - Identification and Assessment of Adults with Mental Health Problems
  - Specific Mental Health Problems in Adults (Effects on Parenting)
Neglect and Dependency: Services for Children and Their Families
- Casework Practice in Neglect and Dependency
- Cultural Issues in Neglect and Dependency
- Developmental and Treatment Strategies for Neglected or Dependent Children
- Failure to Thrive
- Family Dynamics in Neglect and Dependency
- Neglect in Out-of-Home Care
- Poverty Issues in Neglect and Dependency
- Screening, Investigating and Assessing Neglect and Dependency
- Specific Types of Neglect and Special Topics in Neglect

Parenting Skills
- Coaching, Mentoring, and Modeling Strategies in Parent Education
- Cultural Issues in Parent Education
- Discipline Strategies for Parents
- Nurturing Strategies for Parents
- Parent Training and Education Programs-(Conducting)

Permanency for Children

Physical Abuse - Services for Children and Their Families
- Casework Practice in Physical Abuse
- Cultural Issues in Physical Abuse
- Family Dynamics in Physical Abuse
- Physical Abuse in Out-of-Home Care
- Screening, Investigating and Assessing Physical Abuse
- Treatment Strategies for Physically Abused Children and their Families
- Types of Physical Abuse and Special Topics

Preventive and Supportive Services
- Family Support Workers and Paraprofessional/Supportive Services
- Prevention Programs in the Agency and Community -- PCSA Staff Participation
- School-Based Programs
- Supportive Services and Supplemental Casework Functions

Problem Solving and Solution-Focused Interventions
- Problem Solving Strategies
- Solution-Focused Interventions

Public Relations for Caseworkers
- Communicating with the Media
- High-Profile Cases – Caseworker's Role

Screening
Cultural Competence in Screening
Engagement and Interviewing Strategies for Screening
Screening Decision Making and Prioritizing Reports

Sexuality
- Gay, Bisexual, and Trans-Gendered Issues
- Sexual Development of Children and Adolescents

Sexual Abuse: Services for Children and Their Families
- Casework Practice in Sexual Abuse
- Children and Adolescents Who Have Sexually Abused Others
- Cultural Issues in Sexual Abuse
- Family Dynamics in Child Sexual Abuse
- Investigating/Assessing Sexual Abuse
- Perpetrators (Adult) of Child Sexual Abuse
- Sexual Abuse in Out-of-Home Care
- Sexual Development of Children
- Special Topics in Sexual Abuse
- Helping Caregivers, Adoptive Parents w/ Children Who Have Been Sexually Abused
- Helping Caregivers, Adoptive Parents w/ Children Who’ve Sexually Abused Others
- Treatment Strategies for Sexually Abused Children and Their Families
- Treatment Strategies for Youth and Adult Sexual Abuse Offenders

Staff Safety
- Dangerous Situations in the Field or Workplace – Recognizing and Reacting
- Law Enforcement Use in Field Visits
- Safety Strategies in the Field and Workplace
- Sexual Harassment

Staff Training Issues
- Professional (Individual) Development Plan
- Coaching/Mentoring
- Training Needs Assessment
- Transfer of Learning, Skill Enhancement, and Skill Building

Substance Abuse
- Alcohol Abuse
- Drug Abuse
- Dual Diagnosis: Substance Abuse and Mental Illness
- Legal and Criminal Issues in Substance Abuse
Time and Stress Management
- Burnout, Secondary Trauma, Post-Traumatic Stress Disorder (PTSD)
- Stress Management Strategies
- Time and Workload Management Strategies

Trauma: Services to Children Who Have Experienced Trauma, and Their Families