

E-Track Classification List

Supervisors/Managers

CORE – Supervisor/Manager

Conferences

Other Topics – Child Welfare Supervisor/Manager

-  Abuse, Neglect, Dependency: Casework Supervision, Monitoring and Coordination
 -  Casework Practice in Abuse, Neglect, Dependency: Supervision and Management
 -  Cultural Competence in Abuse, Neglect, Dependency: Supervision and Management
 -  Legal Issues in Abuse, Neglect, Dependency: Supervision and Management
 -  Screening, Investigation & Assessment: Supervision & Management
 -  Special Topics in Supervision of Abuse, Neglect, and Dependency

-  Adolescent Services: Casework Supervision, Monitoring and Coordination
 -  Casework with Adolescents: Supervision
 -  Cultural Competence in Adolescent Services: Supervision
 -  Independent Living Services to Adolescents: Supervision

-  Adoption, Foster/Kinship Care: Casework Supervision, Monitoring & Coordination
 -  Adoption and Post-Adoption Services: Supervision
 -  Cultural Competence in Placement Services
 -  Financial and Other Resources for Foster/Kinship Caregivers & Adoptive Parents
 -  Legal Issues in Foster, Adoptive, and Kinship Care
 -  Licensing and Monitoring of Foster Homes: Supervision and Management
 -  Placement Services for Children: Supervision
 -  Recruitment, Assessment, Training, and Support of Caregivers: Supervision
 -  Reunification with Primary Parents: Supervision
 -  Search for Birth Relatives: Supervision
 -  Visitation: Supervision and Management

-  Alternative Response: Casework Supervision, Monitoring, and Coordination

-  Assessment: Casework Supervision, Monitoring and Coordination
 -  Cultural Competence in Assessment: Supervision
 -  Engaging Children and Families in Assessment: Supervision
 -  Interview Strategies for Assessment: Supervision
 -  Safety Assessment and Planning, Risk, and Family Assessment: Supervision
 -  Other CAPMIS Assessments: Supervision

- 📁 Budgeting and Fiscal Operations
 - 📁 Budget Projections for Agency Programs
 - 📁 Budgeting for Grants and Program Development
 - 📁 Monitoring and Maximizing Unit/Department Funding

- 📁 Case Planning, Decision Making: Casework Supervision, Monitoring, Coordination
 - 📁 Case Planning, Concurrent and Permanency Planning: Supervision
 - 📁 Case Review: Supervision
 - 📁 Cultural Competence in Case Planning and Service Delivery: Supervision
 - 📁 Critical Thinking: Supervision
 - 📁 Engagement, Relationship and Authority in Child Welfare: Supervision

- 📁 Casework Strategies and Interventions: Supervision and Management
 - 📁 Case Management: Supervision
 - 📁 Culturally Competent Casework: Supervision
 - 📁 Engagement, Relationship and Authority in Child Welfare: Supervision
 - 📁 Evidence-Based Practice and Services: Supervision
 - 📁 Therapeutic Interventions in Casework: Supervision

- 📁 Challenging Employees
 - 📁 Progressive Discipline
 - 📁 Strategies for Managing Challenging Employees

- 📁 Change Management for Supervisors/Managers

- 📁 Collaboration and Coordination for Supervisors/Managers
 - 📁 Collaboration/Coordination in the Agency
 - 📁 Collaboration/Coordination with Community Partners
 - 📁 Services Coordination for Supervisors and Managers

- 📁 Communication Skills (Verbal and Written) for Supervisors/Managers
 - 📁 Communicating with the Media and Community: Engagement, Management Strategies
 - 📁 Cultural Issues in Communication
 - 📁 Presentation Skills
 - 📁 Meeting Skills
 - 📁 Verbal Communication Skills for Supervisors/Managers
 - 📁 Verbal/Writing Skills of Staff – Supervision and Monitoring
 - 📁 Writing Skills for Supervisors/Managers

- 📁 Conflict Management, Reducing Resistance & Hostility for Supervisors, Managers
 - 📁 Conflict Management Strategies
 - 📁 Cultural Issues in Conflict Management
 - 📁 Reducing Resistance and Hostility: **Supervision** Strategies

-  Contract and Program Management and Monitoring
 -  Grant Writing and Requests for Proposals (RFPs)
 -  Program Development and Management in the Agency and Community
 -  Provider Contracts, Compacts and Interagency

-  Cultural Competence for Supervisors and Managers
 -  Communicating with Non-English Speaking and Hearing Impaired Clients
 -  Cross-Cultural Communication for Supervisors
 -  Culturally Competent Supervision and Management
 -  Developing Cultural Competence of Staff
 -  Disproportionality in Child Welfare: Supervision and Management Issues
 -  Specific Ethnic and Cultural Groups: Supervision and Management Issues
 -  Immigrant and Refugee Families: Supervision and Management Issues

-  Customer Service for Supervisors/Managers
 -  Customer Service Strategies: Supervision and Management
 -  Managing Client and Community Complaints

-  Educational Supervision/Staff Development
 -  Case Conferences, Unit Meetings, and Group Consultation on Cases
 -  Coaching and Mentoring: Supervision Skills and Strategies
 -  Communication, Learning, and Work Styles
 -  Professional (Individual) Development Planning with Staff
 -  Training Needs Assessment
 -  Transfer of Learning and Skill-Building Strategies

-  Ethics in Child Welfare: Supervision/Management Issues

-  Family-Centered Neighborhood-Based Services Supervision
 -  Casework with Non-Traditional Families: Supervision
 -  Cultural Competence in Family-Centered Neighborhood-Based Services: Supervision
 -  Family Group Conferencing and Decision Making: Supervision and Management
 -  Intensive Home-Based Family Preservation Services: Supervision and Management
 -  Parent Support Workers: Supervision and Management
 -  Strength-Based Services: Supervision and Management
 -  Family-Centered, Neighborhood-Based Services: Supervision and Management

-  High-Profile and Crisis Situations: Strategies for Management

-  Human Resources Management for Supervisors/Managers
 -  Cultural Issues in Human Resources Management
 -  Discipline and Termination of Staff
 -  Legal Issues in Human Resources Management
 -  Personnel Management

- 📁 Position Descriptions and Performance Measures
- 📁 Recruiting and Hiring Staff
- 📁 Retention Issues in Child Welfare
- 📁 Sexual Harassment
- 📁 Compensation and Overtime
- 📁 Unemployment and Worker's Comp; Layoffs
- 📁 Unions and Bargaining Units: Supervision/Management Issues

- 📁 Human Trafficking

- 📁 Independent Living: Casework Supervision, Monitoring, Coordination
 - 📁 Cultural Competence in Independent Living: Supervision
 - 📁 Building Caseworker and Foster Parent Skills in Independent Living Services
 - 📁 Developing Independent Living Programs

- 📁 Investigations: Casework Supervision, Monitoring and Coordination
 - 📁 Coordinating Investigations: Supervision and Management
 - 📁 Cultural Competence in Investigations: Supervision
 - 📁 Building Caseworker Skills to Plan, Coordinate, Conduct Investigations
 - 📁 Engaging Children and Families during Investigations: Supervision
 - 📁 Forensic Interviewing: Supervision and Coordination
 - 📁 Interstate Compact : Supervision and Coordination
 - 📁 Legal Issues in Investigations: Supervision and Coordination
 - 📁 Out-Of-Home Investigations: Supervision and Coordination

- 📁 Leadership Development
 - 📁 Leadership Development Strategies
 - 📁 Succession Planning

- 📁 Legal Issues in Child Welfare: Supervision and Monitoring
 - 📁 Court Mediation: Supervision
 - 📁 Documentation Requirements: Supervision
 - 📁 Legal Advocacy: Supervision and Management
 - 📁 Legal Rights of Children, Parents and Families: Supervision and Management
 - 📁 Legal and Statute Requirements: Supervision and Management
 - 📁 Liability Prevention - Program Sanctions
 - 📁 Terminating Parental Rights: Supervision and Management
 - 📁 Testimony, Evidence, and Documentation for Court: Supervision
 - 📁 Laws, Rules, Special Legal Topics: Supervision and Management Issues

- 📁 Performance Evaluation
 - 📁 Analyzing and Improving Performance
 - 📁 Legal Issues in Performance Evaluation
 - 📁 Performance Evaluation Process
 - 📁 Performance Measures and Expectations
 - 📁 Professional (Individual) Development Plan

- 📁 Monitoring and Evaluation
- 📁 Planning and Decision Making
 - 📁 Data Collection and Needs Assessment
 - 📁 Engaging Stakeholders – Increasing Public Value
 - 📁 Evidence-Based Decision Making and Planning
 - 📁 Strategic, Operational and Program Planning and Development
- 📁 Power and Influence of Supervisors/Managers
- 📁 Preventive and Supportive Services: Supervision, Management and Coordination
 - 📁 Prevention Programs: Supervision, Management, Coordination
 - 📁 School-Based Programs: Supervision, Management, Coordination
 - 📁 Supportive & Supplemental Services: Supervision, Management, Coordination
- 📁 Public Information and Community Relations
 - 📁 Community Input/Feedback in Evaluation and Planning
 - 📁 Confidentiality and Legal Issues in Public Information
 - 📁 Levy and Public Relations Campaigns
 - 📁 Producing Materials for Public Information and Communication
 - 📁 Working with the Media
- 📁 Quality Improvement
 - 📁 Assessing Agency and Unit Performance, and Client and Community Satisfaction
 - 📁 Evaluating and Monitoring Unit/Program Services
 - 📁 Quality Improvement Strategies: Planning, Implementation and Management
 - 📁 Reporting Agency Services and Outcomes
- 📁 Screening Referrals: Casework Supervision, Monitoring and Coordination
 - 📁 Alternative Response in Screening: Supervision
 - 📁 Cultural Competence in Screening: Supervision
 - 📁 Engagement and Interviewing Strategies in Screening: Supervision
 - 📁 Legal Issues in Screening: Supervision
 - 📁 Screening Decision Making and Prioritizing Reports: Supervision
- 📁 School-Based and Preventive Services: Supervision, Management and Coordination
 - 📁 Prevention Programs: Supervision and Management
 - 📁 School-Based Programs: Supervision and Management
- 📁 Staff and Workplace Safety for Supervisors/Managers
 - 📁 Crisis Intervention
 - 📁 Promoting Staff Safety: Supervisor/Manager Strategies

- 📁 Supervising for Optimal Job Performance
 - 📁 Supervision Strategies to Promote Job Performance
 - 📁 Outcome-Driven Services: Supervision and Management
 - 📁 Strengths-Based Supervision and Management

- 📁 Team Development and Facilitation for Supervisors and Managers
 - 📁 Culture and Diversity Issues in Teams: Supervision and Management
 - 📁 Developing Effective Work Teams
 - 📁 Facilitation Skills for Supervisors and Managers
 - 📁 Leading and Participating in Teams for Supervisors and Managers

- 📁 Time and Stress Management for Supervisors/Managers
 - 📁 Burnout, Secondary Trauma, Post-Traumatic Stress Syndrome (PTSD)
 - 📁 Personal Stress Management for Supervisors/Managers
 - 📁 Personal Time and Workload Management for Supervisors/Managers
 - 📁 Time and Workload Management of Staff and Unit
 - 📁 Worker Stress – Supervisor Support and Management

- 📁 Trauma: Supervising, Managing Services to Children Who Have Experienced Trauma