Classification Categories

Supervisors/Managers

(core - supervisor/manager)

conferences

lisw-s approved

other topics – child welfare supervisor/manager

abuse, neglect, dependency: casework supervision, monitoring and coordination

- casework practice in abuse, neglect, dependency: supervision and management
- cultural competence in abuse, neglect, dependency: supervision and management
- legal issues in abuse, neglect, dependency: supervision and management
- screening, investigation & assessment: supervision & management
- special topics in supervision of abuse, neglect, and dependency

adolescent services: casework supervision, monitoring and coordination

- casework with adolescents: supervision
- cultural competence in adolescent services: supervision
- independent living services to adolescents: supervision

adoption, foster/kinship care: casework supervision, monitoring & coordination

- adoption and post-adoption services: supervision
- cultural competence in placement services
- financial and other resources for foster/kinship caregivers & adoptive parents
- legal issues in foster, adoptive, and kinship care
- licensing and monitoring of foster homes: supervision and management
- placement services for children: supervision
- recruitment, assessment, training, and support of caregivers: supervision
- reunification with primary parents: supervision
- search for birth relatives: supervision
- visitation: supervision and management

alternative response: casework supervision, monitoring, and coordination
Assessment: Casework Supervision, Monitoring and Coordination
  - Cultural Competence in Assessment: Supervision
  - Engaging Children and Families in Assessment: Supervision
  - Interview Strategies for Assessment: Supervision
  - Other CAPMIS Assessments: Supervision
  - Safety Assessment and Planning, Risk, and Family Assessment: Supervision

Budgeting and Fiscal Operations
  - Budget Projections for Agency Programs
  - Budgeting for Grants and Program Development
  - Monitoring and Maximizing Unit/Department Funding

Case Planning, Decision Making: Casework Supervision, Monitoring, Coordination
  - Case Planning, Concurrent and Permanency Planning: Supervision
  - Case Review: Supervision
  - Critical Thinking: Supervision
  - Cultural Competence in Case Planning and Service Delivery: Supervision
  - Engagement, Relationship and Authority in Child Welfare: Supervision

Casework Strategies and Interventions: Supervision and Management
  - Case Management: Supervision
  - Culturally Competent Casework: Supervision
  - Engagement, Relationship and Authority in Child Welfare: Supervision
  - Evidence-Based Practice and Services: Supervision
  - Therapeutic Interventions in Casework: Supervision

Challenging Employees
  - Progressive Discipline
  - Strategies for Managing Challenging Employees

Change Management for Supervisors/Managers

Collaboration and Coordination for Supervisors/Managers
  - Collaboration/Coordination in the Agency
  - Collaboration/Coordination with Community Partners
  - Services Coordination for Supervisors and Managers

Communication Skills (Verbal and Written) for Supervisors/Managers
  - Communicating with the Media and Community: Engagement, Management Strategies
  - Cultural Issues in Communication
  - Meeting Skills
  - Presentation Skills
  - Verbal Communication Skills for Supervisors/Managers
<table>
<thead>
<tr>
<th>Category</th>
<th>Subcategories</th>
</tr>
</thead>
<tbody>
<tr>
<td>Verbal/Writing Skills of Staff – Supervision and Monitoring</td>
<td>Writing Skills for Supervisors/Managers</td>
</tr>
<tr>
<td>Conflict Management, Reducing Resistance &amp; Hostility for Supervisors, Managers</td>
<td>Conflict Management Strategies</td>
</tr>
<tr>
<td></td>
<td>Cultural Issues in Conflict Management</td>
</tr>
<tr>
<td></td>
<td>Reducing Resistance and Hostility: Supervision Strategies</td>
</tr>
<tr>
<td>Contract and Program Management and Monitoring</td>
<td>Grant Writing and Requests for Proposals (RFPs)</td>
</tr>
<tr>
<td></td>
<td>Program Development and Management in the Agency and Community</td>
</tr>
<tr>
<td></td>
<td>Provider Contracts, Compacts and Interagency</td>
</tr>
<tr>
<td>Cultural Competence for Supervisors and Managers</td>
<td>Communicating with Non-English Speaking and Hearing Impaired Clients</td>
</tr>
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<td></td>
<td>Cross-Cultural Communication for Supervisors</td>
</tr>
<tr>
<td></td>
<td>Culturally Competent Supervision and Management</td>
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<tr>
<td></td>
<td>Developing Cultural Competence of Staff</td>
</tr>
<tr>
<td></td>
<td>Disproportionality in Child Welfare: Supervision and Management Issues</td>
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<tr>
<td></td>
<td>Immigrant and Refugee Families: Supervision and Management Issues</td>
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<tr>
<td></td>
<td>Specific Ethnic and Cultural Groups: Supervision and Management Issues</td>
</tr>
<tr>
<td>Customer Service for Supervisors/Managers</td>
<td>Customer Service Strategies: Supervision and Management</td>
</tr>
<tr>
<td></td>
<td>Managing Client and Community Complaints</td>
</tr>
<tr>
<td>Educational Supervision/Staff Development</td>
<td>Case Conferences, Unit Meetings, and Group Consultation on Cases</td>
</tr>
<tr>
<td></td>
<td>Coaching and Mentoring: Supervision Skills and Strategies</td>
</tr>
<tr>
<td></td>
<td>Communication, Learning, and Work Styles</td>
</tr>
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<td></td>
<td>Professional (Individual) Development Planning with Staff</td>
</tr>
<tr>
<td></td>
<td>Training Needs Assessment</td>
</tr>
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<td></td>
<td>Transfer of Learning and Skill-Building Strategies</td>
</tr>
<tr>
<td>Ethics in Child Welfare: Supervision/Management Issues</td>
<td></td>
</tr>
<tr>
<td>Family-Centered Neighborhood-Based Services Supervision</td>
<td></td>
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<tr>
<td></td>
<td>Casework with Non-Traditional Families: Supervision</td>
</tr>
<tr>
<td></td>
<td>Cultural Competence in Family-Centered Neighborhood-Based Services: Supervision</td>
</tr>
<tr>
<td></td>
<td>Family Group Conferencing and Decision Making: Supervision and Management</td>
</tr>
<tr>
<td></td>
<td>Family-Centered, Neighborhood-Based Services: Supervision and Management</td>
</tr>
<tr>
<td></td>
<td>Intensive Home-Based Family Preservation Services: Supervision and Management</td>
</tr>
</tbody>
</table>
- Parent Support Workers: Supervision and Management
- Strength-Based Services: Supervision and Management

- High-Profile and Crisis Situations: Strategies for Management
- Human Resources Management for Supervisors-Managers
  - Compensation and Overtime
  - Cultural Issues in Human Resources Management
  - Discipline and Termination of Staff
  - Legal Issues in Human Resources Management
  - Personnel Management
  - Position Descriptions and Performance Measures
  - Recruiting and Hiring Staff
  - Retention Issues in Child Welfare
  - Sexual Harassment
  - Unemployment and Worker’s Comp; Layoffs
  - Unions and Bargaining Units: Supervision/Management Issues

- Human Trafficking

- Independent Living: Casework Supervision, Monitoring, Coordination
  - Building Caseworker and Foster Parent Skills in Independent Living Services
  - Cultural Competence in Independent Living: Supervision
  - Developing Independent Living Programs

- Investigations: Casework Supervision, Monitoring and Coordination
  - Building Caseworker Skills to Plan, Coordinate, Conduct Investigations
  - Coordinating Investigations: Supervision and Management
  - Cultural Competence in Investigations: Supervision
  - Engaging Children and Families during Investigations: Supervision
  - Forensic Interviewing: Supervision and Coordination
  - Interstate Compact: Supervision and Coordination
  - Legal Issues in Investigations: Supervision and Coordination
  - Out-Of-Home Investigations: Supervision and Coordination

- Leadership Development
  - Leadership Development Strategies
  - Succession Planning

- Legal Issues in Child Welfare: Supervision and Monitoring
  - Court Mediation: Supervision
  - Documentation Requirements: Supervision
  - Laws, Rules, Special Legal Topics: Supervision and Management Issues
  - Legal Advocacy: Supervision and Management
  - Legal and Statute Requirements: Supervision and Management
Legal Rights of Children, Parents and Families: Supervision and Management
Liability Prevention - Program Sanctions
Terminating Parental Rights: Supervision and Management
Testimony, Evidence, and Documentation for Court: Supervision Monitoring and Evaluation

Performance Evaluation
Analyzing and Improving Performance
Legal Issues in Performance Evaluation
Performance Evaluation Process
Performance Measures and Expectations
Professional (Individual) Development Plan

Planning and Decision Making
Data Collection and Needs Assessment
Engaging Stakeholders – Increasing Public Value
Evidence-Based Decision Making and Planning
Strategic, Operational and Program Planning and Development

Power and Influence of Supervisors/Managers

Preventive and Supportive Services: Supervision, Management and Coordination
Prevention Programs: Supervision, Management, Coordination
School-Based Programs: Supervision, Management, Coordination
Supportive & Supplemental Services: Supervision, Management, Coordination

Public Information and Community Relations
Community Input/Feedback in Evaluation and Planning
Confidentiality and Legal Issues in Public Information
Levy and Public Relations Campaigns
Producing Materials for Public Information and Communication
Working with the Media

Quality Improvement
Assessing Agency and Unit Performance, and Client and Community Satisfaction
Evaluating and Monitoring Unit/Program Services
Quality Improvement Strategies: Planning, Implementation and Management
Reporting Agency Services and Outcomes

School-Based and Preventive Services: Supervision, Management and Coordination
Prevention Programs: Supervision and Management
School-Based Programs: Supervision and Management

Screening Referrals: Casework Supervision, Monitoring and Coordination
- Alternative Response in Screening: Supervision
- Cultural Competence in Screening: Supervision
- Engagement and Interviewing Strategies in Screening: Supervision
- Legal Issues in Screening: Supervision
- Screening Decision Making and Prioritizing Reports: Supervision

Staff and Workplace Safety for Supervisors/Managers
- Crisis Intervention
- Promoting Staff Safety: Supervisor/Manager Strategies

Supervising for Optimal Job Performance
- Outcome-Driven Services: Supervision and Management
- Strengths-Based Supervision and Management
- Supervision Strategies to Promote Job Performance

Team Development and Facilitation for Supervisors and Managers
- Culture and Diversity Issues in Teams: Supervision and Management
- Developing Effective Work Teams
- Facilitation Skills for Supervisors and Managers
- Leading and Participating in Teams for Supervisors and Managers

Time and Stress Management for Supervisors/Managers
- Burnout, Secondary Trauma, Post-Traumatic Stress Syndrome (PTSD)
- Personal Stress Management for Supervisors/Managers
- Personal Time and Workload Management for Supervisors/Managers
- Time and Workload Management of Staff and Unit
- Worker Stress – Supervisor Support and Management

Trauma: Supervising, Managing Services to Children Who Have Experienced Trauma